

COMPANY ABC

Account Summary

Total: **\$437.18**
Pay Immediately \$341.25
Pay by Required Payment Date - Aug 12, 2010 \$95.93

Your last bill

Previous balance p.3 341.25

\$ Balance from your last bill (including taxes): **\$341.25**

Any payments we received and processed after July 17, 2010 will show on your next bill.

Your current bill

\$ Account charges & credits p.3 6.83

\$ Fido Services p.5 78.87

Your current bill (before taxes): \$85.70

\$ Total taxes: p.3 10.23

Total current bill: **\$95.93**

For online and other payment options, see page 2. **Total:** **\$437.18**

Account Number: 4-1234-5678
Invoice Number: 4123456789
Invoice Date: Jul 15, 2010

Still have questions?

www.fido.ca
Tel: 1-888-481-3436



##POSTALCL5B 3B9;000000000000;W;ONTC;41234567890000

IMPORTANT

Payment due upon receipt. Payment must be received on or before the Required Payment Date to avoid a Late Payment Charge. Please make the cheque payable to Fido Solutions Inc. and write your account number on the front of the cheque. Return this stub with your payment.

Your account number: 4-1234-5678

Total amount due: **\$437.18**

Required Payment Date: August 12, 2010

Amount of your payment:

#####

Fido Solutions Inc.
PO Box 9100
Don Mills, ON
M3C 3P9

COMPANY ABC
ATTN: JOHN SAMPLE
1 MAIN STREET
MISSISSAUGA ON L1A 1A1



04123456789516410071700004371811111110000000000000001

How To Pay Your Fido Bill

- On-line through the Fido web site (at fido.ca)
- Automatically by pre-authorized chequing or credit card payment
- Through Fido's interactive voice response system by calling 611 from your Fido or by calling 1 888 481-FIDO (3436)
- At most major Canadian financial institutions
- By mailing a cheque payable to: Fido Solutions Inc., PO Box 9100, Don Mills, ON, M3C 3P9.
Please allow a minimum of 5 business days for your payment to be processed

Account Number: 4-1234-5678
 Invoice Number: 4123456789
 Invoice Date: Jul 15, 2010

Fido Terms of Service*

1. You agree to pay the total charges by the Required Payment Date using any of the following methods: on-line at fido.ca; automatically by pre-authorized chequing or credit card payment; by mailing a cheque made payable to Fido as indicated on your invoice; at a bank or any participating Fido® store or kiosk; or by calling 611, free of charge, from your Fido or 1 888 481-FIDO (3436).
2. Charges to your account are due and payable in full from the date of your invoice or statement. If you are paying by mail or through a financial institution, please allow adequate time for your payment to reach us prior to the Required Payment Date.
3. If payment of an amount due on your account is not received by us by the Required Payment Date specified by us, it will be considered a delinquent amount and will be subject to a late payment charge of 2% per month, calculated and compounded monthly on the delinquent amount (26.82% per year) from the date of the first invoice on which the delinquent amount appears until the date we receive such amount in full. You agree that we can charge any unpaid and outstanding amount, including any late payment charges, on your account to your credit card, bank account or any other payment method pre-authorized by you for payment of our charges.
4. You authorize Fido to obtain information about your credit history and agree that Fido may provide information to others about your credit experience with Fido.
5. You acknowledge that the acts or omissions of all persons who use the Fido service(s) (the "Service") under your account or with your authorization will be treated for all purposes as your acts or omissions. You are liable for all charges to your account.
6. You confirm that the information you have provided to us is up-to-date and accurate and agree to notify us of any change in your information.
7. Charges will commence on the date of the initial activation of Service.
8. Unless otherwise agreed to by you and us, we will bill you monthly. We may bill you, however, for a charge up to six months from the date the charge was incurred.
9. Administrative charges may be levied for administration or account processing activities in connection with your account, including as a result of the following: collection efforts due to non-payment or having a balance over your credit limit, including unbilled usage and pending charges, fees and adjustments; returned or rejected payments; change of any identifier (e.g. phone number); and the restoral of service.
10. Any questions or discrepancies regarding charges on your invoice must be reported to us within 90 days of the date of your invoice or statement. Failure to notify us within this time period will constitute your acceptance of such charges.
11. Unless otherwise permitted by applicable law: you may terminate all or any part of your Service upon no less than 30 days advance notice by contacting Fido; and Fido may terminate all or any part of your Service upon no less than 30 days advance notice to you at your billing address. Applicable charges continue to apply until the end of the notice period or until the Service is no longer accessible by you, whichever is later. An early cancellation fee may apply.
12. Changes to your account (e.g., monthly airtime package, options, identifiers) will not take effect until after your next billing date.
13. Your account information may, from time to time, be disclosed to other Fido affiliates including the members of the Rogers Communications Inc. organization and to our distributors and agents in order to service your account, respond to your questions and promote additional products and services offered by Fido and the Rogers organization that may interest you. If you do not wish to receive offers or information related to Fido and the Rogers entities, please contact Fido at the address set out below.
14. To the extent permitted by applicable law, unless we agree otherwise, any claim, dispute or controversy concerning the Service, the equipment or arising out of the terms of service will be determined by final and binding arbitration to the exclusion of the courts. Where applicable, arbitration will be conducted in the Province in which you reside, on a simplified and expedited basis by one arbitrator.
15. Fido may change these terms, and any aspects of the Service, upon notice to you. If you do not accept a change to these terms, your sole remedy is to retain the existing terms unchanged for the duration of your Fido Agreement. If you do not accept any other change to aspects of the Service, your sole remedy is to terminate.

How To Contact Us

Call 611, free of charge, from your Fido or 1 888 481-FIDO (3436), visit fido.ca/contactus or write to Fido Customer Service at 800 de La Gauchetière Street West, Suite 4000, Montréal, Québec H5A 1K3.

*To see our complete terms of service, visit fido.ca/terms or contact us.

Fido is a registered trademark of Fido Solutions Inc.

Payable at most major Canadian financial institutions

Teller's Stamp

Account Number: 4-1234-5678
 Invoice Number: 4123456789
 Invoice Date: Jul 15, 2010

Your Last Bill

Previous balance	\$341.25
\$ Balance from your last bill (including taxes):	\$341.25

Contact us
 Visit www.fido.ca

Your Current Bill

Account charges & credits	
Jul 15	Late payment charge 6.83
\$ Total account charges & credits:	\$6.83

Call Customer Service at
 1-888-481-3436
 *611 (free from your wireless device)

To sign up for new Fido services
 Visit www.fido.ca
 Call 1-888-481-FIDO

Your Current Bill - Detailed Tax Summary

	Subject to input tax credit restrictions*	Not subject to input tax credit restrictions	Total
HST NB	0.00	0.41	0.41
HST NL	0.00	0.20	0.20
HST NS	0.00	0.20	0.20
HST ON	9.03	0.00	9.03
PST	-	-	0.11
GST	-	0.16	0.16
QST	0.12	0.00	0.12
		Total taxes:	\$10.23
		HST/GST (#862395381)	
		QST (#1018795597)	

*Businesses that have purchased telecommunication products and services may be eligible for the provincial component of the input tax credits (ITCs), however some restrictions do apply. The Detailed Tax Summary is provided for informational purposes only, any taxes applied to charges or adjustments from your last bill are not reflected in this section.

Account Number: 4-1234-5678
 Invoice Number: 4123456789
 Invoice Date: Jul 15, 2010

Fido Services for 416-123-4567

COMPANY ABC

Regular charges

Ending Jul 15	Fido usage	9.42
Jul 16 - Aug 15	City Fido Tor. Unlimited	50.00
	2,500 minutes Call Forwarding	3.00
	Voice Messaging + Call Display	9.00
	9-1-1 Emergency Access Fee	0.50
	System access fee	6.95
	Total before taxes:	\$78.87
	GST(#R141217232)	0.16
	HST(R141217232)	9.84
	PST	0.11
	QST(#1018795597)	0.12
	Total for Fido:	\$89.10

Fido usage summary ending Jul 15/10

Type of usage	Usage Description	You used	Unit of measure	Total cost (\$)
Voice	Min. used and incl. in package	36:37	Min:Sec	0.00
Voice	Long-distance charges	31:24	Min:Sec	9.42
	Total Fido Usage:			\$9.42

Type of call

ROM = Outgoing Call - Outside Local Calling
Area

Account Number: 4-1234-5678
Phone Number: 416-123-4567
Invoice Number: 4123456789
Invoice Date: Jul 15, 2010

Usage detail

Date	Call Time	Call from	Number called	Location called	Rate prd	Call type	Length of call (min:sec)	Cost per minute (\$)	Airtime charges (\$)	LD / other rate (\$)	LD / other charges (\$)	Total charges (\$)
1 Thu Jul 01	14:00	MONCTON	NB 999-999-9999	SAINT JOHN	NB	ROM	05:14	0.00	0.00	0.30	1.57	1.57
1 Taxed in NB												
2 Thu Jul 01	14:06	FREDERICTN	NB 999-999-9999	SAINT JOHN	NB	ROM	05:14	0.00	0.00	0.30	1.57	1.57
2 Taxed in NB												
3 Thu Jul 01	14:18	HALIFAX	NS 999-999-9999	SYDNEY	NS	ROM	05:14	0.00	0.00	0.30	1.57	1.57
3 Taxed in NS												
4 Thu Jul 01	14:24	MONTREAL	PQ 999-999-9999	SHERBROOKE	PQ	ROM	05:14	0.00	0.00	0.30	1.57	1.57
4 Taxed in PQ												
5 Thu Jul 01	14:30	RUSSELL	MB 999-999-9999	WINNIPEG	MB	ROM	05:14	0.00	0.00	0.30	1.57	1.57
5 Taxed in MB												
6 Thu Jul 01	14:42	CLARENVL	NL 999-999-9999	ROCKY HRBR	NL	ROM	05:14	0.00	0.00	0.30	1.57	1.57
6 Taxed in NL												
Total Fido Usage:							36:37		0.00		9.42	9.42

Long distance usage history

Destination	Ending May 15	Ending Jun 15	Ending Jul 15
Canada	00:00 (Mins)	00:00 (Mins)	31:22 (Mins)
Total:	00:00 (Mins)	00:00 (Mins)	31:22 (Mins)